



Do you have complaints about the chromium-6 investigation? Are you dissatisfied with the way in which people of the municipality Tilburg are handling the matter? Or with the course in which the investigation is conducted by the RIVM? Or do you have a complaint about the independent inquiry committee chromium-6 Tilburg? Contact the independent confidential and complaints committee chromium-6 Tilburg.

The committee listens to you and thinks along with you. The committee advises, if necessary, the municipality Tilburg. This is an important advice and the municipality cannot just ignore it.



What can the confidential and complaints committee chromium-6 do for me?

- Receive your complaints about the things you dislike since the chromium-6 issue became known. The committee first assesses your complaint. If the committee believes your complaint is justified, you are able to clarify your complaint. At the same time, the counterparty can be asked to provide further information. The committee will then reach a conclusion and record this in a letter addressed to you. If necessary, the conclusion will also be brought to the attention of the counterparty, the one responsible for the actions you complained about. That is an advice.
- Do you not have a complaint, but do you want to tell us something in confidence? You can ask the committee to make an appointment for you to tell your story.



What are the matters for which I cannot turn to the confidential and complaints committee?

- When you have complaints about the work activities you performed at tROM
- When you have complaints about the circumstances under which you worked at tROM
- When you have complaints about the fact that you had to start working at tROM

These issues will be investigated by the independent inquiry committee chromium-6 Tilburg.

Who are the persons seated in the confidential and complaints committee?

The committee consists of three persons. The committee is independent of the municipality Tilburg and the inquiry committee chromium-6 Tilburg. The confidential and complaints committee consists of:

- Rik Schuurmans, head of Legal Affairs at Zorg van de Zaak (chairman)
- Marie-José van Dijke, project manager Health & Safety Services and confidential counsellor at GIMD (part of Zorg van de Zaak Network)
- Paul Zoontjens, professor Education Law at the Tilburg University

Will the confidential and complaints committee inform the municipality Tilburg when I contact them?

Your complaint or other information you provide to the committee will never be passed on to the municipality without your permission. It is with good reason that the committee is called a 'confidential committee'.

Who can turn to the confidential and complaints committee?

Everyone who has worked at tROM in the period between 2004 and 2011 at the site of NS-NedTrain in Tilburg is able to lodge a complaint or to make an appointment. Family members and representatives of these persons can also turn to the committee.

How do I contact the confidential and complaints committee?

Your complaint or request for an appointment has to be issued in writing.

Use the form at the back of this leaflet and send this by post to:

Confidential and complaints committee chromium-6 Tilburg

Attn. secretariat

Postbus 556

2501 CN The Hague

Or send an email to: klachtencommissietilburg@caop.nl

Do you have a question? The committee can be reached through

klachtencommissietilburg@caop.nl or through telephone number 070 - 376 57 46.

Who can help me lodging my complaint or my request to make an appointment?

The Legal Aid Centre Tilburg is able to help, should you desire such. The assistance of the Legal Aid Centre is free of charge. The address of the Legal Aid Centre is:
Ringbaan-West 96, 5046 VA Tilburg.

You can also reach the centre through Mrs. Jacqueline Willemen:

jacqueline@rechtswinkeltilburg.nl or through telephone number 013 - 535 31 35.

LODGING A COMPLAINT

Personal data complainant

Name: _____ Email: _____

Address: _____ Telephone: _____

Description of the complaint (indicate here the reasons for complaining and what you have possibly done yourself)

Do you have documents belonging to this complaint? (if yes, add these documents)

Date: _____ **Signature complainant:**

Place: _____

SUBMITTING A REQUEST TO MAKE AN APPOINTMENT

Personal data applicant

Name: _____ Email: _____

Address: _____ Telephone: _____

Description of the request (indicate here the subject on which you would like to talk to the committee)

Date: _____ **Signature applicant:**

Place: _____